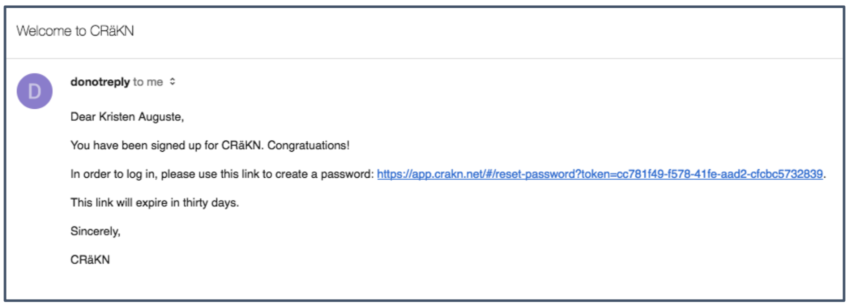
Time to Get CRäKN!

Welcome to CRäKN! We’re so excited that you’ve decided to work with us.

What’s next now that you’ve received your CRäKN welcome email? Follow these five easy steps to get started. Please reach out if you have any questions along the way!

1. **Click on the link within the welcome email.**


Welcome to CRäKN

D donotreply to me

Dear Kristen Auguste,

You have been signed up for CRäKN. Congratuations!

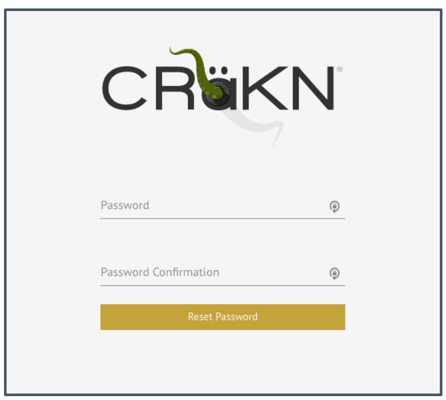
In order to log in, please use this link to create a password: https://app.crakn.net/#/reset-password?token=cc781f49-f578-41fe-aad2-cfcbc5732839.

This link will expire in thirty days.

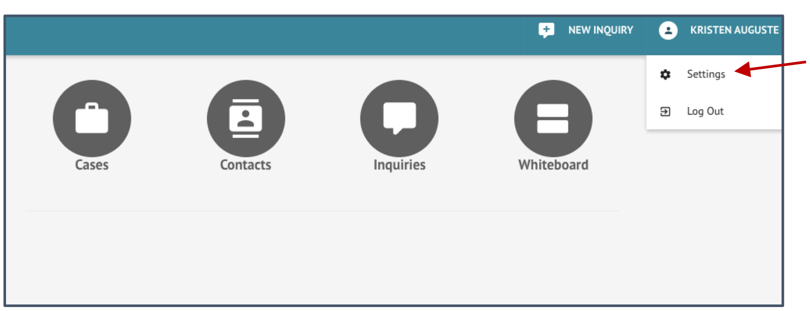
Sincerely,

CRäKN

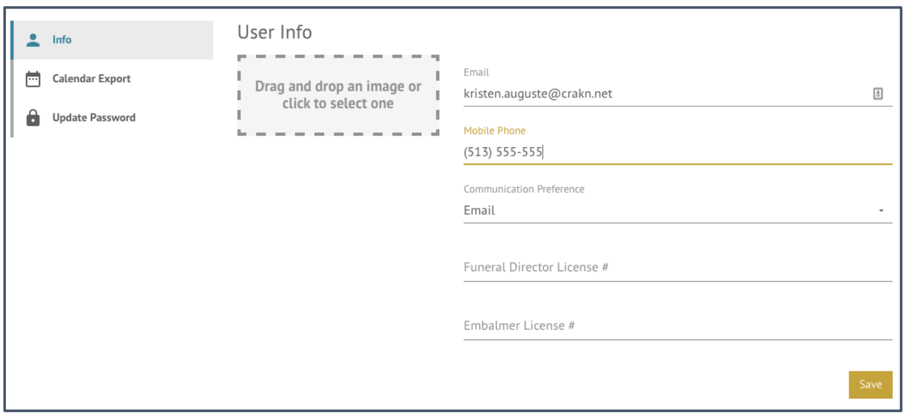
2. **Set up and confirm your password for CRäKN.**



3. **Set your user preferences by clicking on your name in the upper right corner and then on *Settings*.**



4. **Add or edit your information within the User Settings area by clicking on *Info*.**
    a. Add a picture of yourself by dragging and dropping an image into the box or selecting an image from your computer.
    b. Add your Mobile Phone number if your phone number isn't listed.
    c. Update Communication Preference to Email or SMS.
        i. *Hint: Most user's select SMS so they can receive notifications directly to their phone.*
    d. If relevant, add Funeral Director License # and/or Embalmer License #.
    e. Click *Save* once you've added all your information.



5. ***If you have any questions, please don't hesitate to reach out to us by clicking on the *Live Help* button within CRäKN.***